Government of Punjab, Department of Finance Principal Account Office (New Pension Scheme) Forest Complex, Tower No.4, 6th Floor Sector 68, Sahibzada Ajit Singh Nagar

To

All Heads of Departments, Commissioners of Divisions, Registrar, Punjab and Haryana High Court, District & Session Judges and All the Deputy Commissioners in the State.

No.NPS/E.A./Circulars/2016/ 3176

Dated: -5-8-16

Subject: - Guidelines for processing of partial withdrawal requests under New Pension Scheme.

Sir / Madam,

I have been directed to inform that the competent authority has notified Pension Fund Regulatory and Development Authority (Exits and Withdrawals from National Pension System) Regulations, 2015 on 11th May, 2015, which are in force now. As per Regulation 8 of the said Regulations, partial withdrawals shall be permitted under National Pension System. Further PFRDA vide its circular no.PFRDA/2016/7/Exit/2 dated 21.03.2016 has issued guidelines for processing of Partial Withdrawal Request alongwith specified proforma 601 PW (These guidelines downloaded be from web-link can http://www.pfrda.org.in/MyAuth/Admin/showimg.cshtml?ID=847). A partial withdrawal not exceeding twenty-five per cent (25%) of the contributions made by the subscriber and excluding contributions made by the employer at any time before exit from National Pension System is permitted subject to the terms and conditions, purpose, frequency and limits specified in the above said circular.

- 2. In the above said circular role of the Nodal Officers etc. has been mentioned and it should be read as under para no.4, which is self explanatory. However, for the sake of clarity, it will be implemented in the State as follow: -
  - On receipt of application from the subscriber in the prescribed format alongwith requisite documents and details, the DDO will check the request submitted by the subscriber with respect to completeness;
  - (2) The DDO must also verify the veracity of the claim with respect to purpose of the partial withdrawal alongwith supporting documents;
  - (3) The DDO must verify the details of the bank account of the subscriber;

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- (4) The DDO will check the partial withdrawal request and satisfy himself in all respects. If the request is complete in all respects, it will be submited to the District Treasury Office concerned for onward submission to the Principal Account Office (PrAO). The PrAO shall forward / authorise and shall send the same to the CRA for processing;
- (5) Where the claim of partial withdrawal is submitted by the authorized representative of the subscriber (in case the subscriber is unable to submit such claim), the DDO must satisfy himself about the genuineness of such claim and ensure that the bank account provided is that of the subscriber.
- (6) The DDO should process the partial claims within the speficied period.
- 3. You are requested to bring the guidelines / instructions to the knowledge of the DDOs concerned for strict compliance.
- 4. A copy of this circular alongwith enclosures is available on the official website i.e. <a href="http://www.punjab.gov.in/">http://www.punjab.gov.in/</a>.

Yours faithfully

DA: PFRDA circular dated 21.03.16.

Deputy Director (Pension)

For Additional Chief Secretary to Government of Punjab
Department of Finance

Endst. No.NPS/E.A./Circulars/2016/3177-79

Date: 5-8-16

A copy of this is forwarded to the following for information and necessary action:

- 1. Joint Secretary to Government of Punjab, Department of Finance (Finance Pension Policy and Coordination Branch), Punjab Civil Secretariat.
- 2. All the District Treasury Officers in the State of Punjab.
- Pay and Account Office, Punjab Bhawan, New Delhi.

Deputy Director (Pension)



## पेंशन निधि विनियामक और विकास प्राधिकरण

बी–14/ए, छत्रपति शिवाजी भवन, कुतुब इंस्टिटूशनल एरिया, कटवारिया सराय, नई दिल्ली-110016 दरभाष : 011-26517503

फैक्स : 011-26517507 वेबसाइट : www.pfrda.org.in Circular

# PENSION FUND REGULATORY AND DEVELOPMENT AUTHORITY

B-14/A, Chhatrapati Shivaji Bhawan Qutab Institutional Area,

Katwaria Sarai, New Delhi-110016

Phone: 011-26517503 Fax: 011-26517507 Website: www.pfrda.org.in

21.03.2016

#### PFRDA/2016/7/Exit/2

# SUBJECT: GUIDELINES ON PROCESS TO BE FOLLOWED BY SUBSCRIBERS AND NODAL OFFICE/POP/AGGREGATOR FOR PROCESSING OF PARTIAL WITHDRAWAL REQUEST

- Whereas the Authority has notified the Pension Fund Regulatory and Development Authority (Exits and Withdrawals from National Pension System) Regulations, 2015 on 11<sup>th</sup> May, 2015 and is in force. Chapters III of the said regulations inter - alia provide the withdrawals, purpose, frequency and limits under the National Pension System (NPS).
- 2. Now in exercise of its powers under Section 14 read with sub-clause (b) of sub-section (2) of Section 20 of the Pension Fund Regulatory and Development Authority Act, 2013 and Regulation 7 of the aforementioned regulations, the following guidelines are issued specifying/clarifying the process to be followed by subscribers, intermediaries and concerned government nodal offices, for the purpose of effecting withdrawals from NPS, as allowed under Chapter III of the PFRDA (Exits and Withdrawals from National Pension System) Regulations, 2015
- 3. As per Regulation 8 of the PFRDA (Exit and withdrawal from National Pension System) Regulations 2015, the partial withdrawals shall be permitted under National Pension System (NPS).-

A partial withdrawal of accumulated pension wealth of the subscriber, not exceeding twenty-five per cent of the contributions made by the subscriber and excluding contribution made by employer, if any, at any time before exit from National Pension System subject to the terms and conditions, purpose, frequency and limits specified below:-

## (A) Purpose:

A subscriber on the date of submission of the withdrawal form, shall be permitted to withdraw not exceeding twenty-five percent of the contributions made by such subscriber to his individual pension account, for any of the following purposes only:-



- a) For Higher education of his or her children including a legally adopted child:
- b) For the marriage of his or her children, including a legally adopted child;
- c) For the purchase or construction of a residential house or flat in his or her own name or in a joint name with his or her legally wedded spouse. In case, the subscriber already owns either individually or in the joint name a residential house or flat, other than ancestral property, no withdrawal under these regulations shall be permitted;
- d) for treatment of specified illnesses: if the subscriber, his legally wedded spouse, children, including a legally adopted child or dependent parents suffer from any specified illness, which shall comprise of hospitalization and treatment in respect of the following diseases:
  - i. Cancer;
  - ii. Kidney Failure (End Stage Renal Failure);
  - iii. Primary Pulmonary Arterial Hypertension;
  - iv. Multiple Sclerosis;
  - v. Major Organ Transplant;
  - vi. Coronary Artery Bypass Graft;
  - vii. Aorta Graft Surgery;
  - viii. Heart Valve Surgery;
  - ix. Stroke;
  - x. Myocardial Infarction
  - xi. Coma;
  - xii. Total blindness;
  - xiii. Paralysis;
  - xiv. Accident of serious/ life threatening nature;
  - Any other critical illness of a life threatening nature as stipulated in the circulars, guidelines or notifications issued by the Authority from time to time.

## (B) Limits:

The permitted withdrawal shall be allowed only if the following eligibility criteria and limit for availing the benefit are complied with by the subscriber:-

(a) The subscriber shall have been in the National Pension System at least for a period of last ten years from the date of his or her joining. In case the subscriber is mandatorily covered under NPS the period of ten years for partial withdrawal will be considered from the date of applicability of NPS for such subscribers. However, in case of inter-sector/intra-sector shifting of subscriber previous tenure in NPS will also be considered.

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(b) The subscriber shall be permitted to withdraw accumulations not exceeding twenty-five per cent of the contributions made by him or her and standing to his or her credit in his or her individual pension account, as on the date of application for withdrawal;

#### (C) Frequency:

The subscriber shall be allowed to withdraw only a maximum of three times during the entire tenure of subscription under the National Pension System and not less than a period of five years shall have elapsed from the last date of each of such withdrawal. The mandatory requirement of five years having elapsed between two withdrawals shall not apply in case of "treatment for specified illnesses or in case of withdrawal arising out of exit from National Pension System due to the death of the subscriber. For subsequent withdrawal only the incremental contributions made by the subscriber after the date of first/next subsequent withdrawal as the case may be will be allowed. The request for withdrawal in the specified form shall be submitted by the subscriber, along with relevant documents to the central recordkeeping agency or the National Pension System Trust, as may be specified, for processing of such withdrawal claim. Provided that where a subscriber is suffering from any illness, specified in sub-clause (d), the request for withdrawal may be submitted, through any family member of such subscriber.

At the time of superannuation/pre-mature/death the amount withdrawn under partial withdrawal till date will be adjusted against the payment of lump sum amount and balance if any will be paid to subscriber.

### (4) Partial Withdrawal process:

Partial Withdrawal request is required to be submitted by subscriber to CRA through his/her Nodal Office/POP/Aggregator, as may be applicable. The Nodal Office/POP/Aggregator should satisfy itself about the genuineness of the requirement for partial withdrawal by the subscriber and after satisfying itself forward the withdrawal application for release of funds by CRA. On receipt of Partial Withdrawal request, CRA will process the withdrawal request in the CRA system. Following are the steps which will be followed by subscriber and Nodal Office/POP/Aggregator for submitting the 'Partial Withdrawal' request:

#### Role of the Subscriber:



- If the subscriber has completed 10 years under NPS, subscriber will fill up the 'Partial Withdrawal'Form – PW – 601 and submit the same to his/her mapped Nodal Office/POP/Aggregator for processing.
- 2. Subscriber will provide the following details in the Form:
  - a. Percentage of Partial Withdrawal (maximum 25%)
  - b. Purpose of withdrawal along with the proof
  - c. Bank detail along with the bank proof (cancelled cheque /copy of bank passbook/bank certificate). Before submitting the withdrawal form, subscriber shall ensure that the bank account details are correct.
- Subscriber will affix his/her signature/Thumb impression on the Form at the designated place and submit the same to his/her mapped Nodal Office/POP/Aggregator.

# Role of the Nodal Office/POP/Aggregator:

- The concerned Nodal Office/POP/Aggregator will check the request submitted by the subscriber with respect to completeness;
- 2. The Nodal Office/POP/Aggregator must also verify the veracity of the claim with respect to purpose of the partial withdrawal along with supporting documents;
- The Nodal officer/POP/Aggregator must verify the details of the bank account of subscriber;
- 4. If request is complete in all respect, it will authorize the request and will send the same to CRA for processing;
- 5. Where the claim of partial withdrawal is submitted by the authorized representative of the subscriber (in case the subscriber is unable to submit such claim) Nodal officer/POP/Aggregator must satisfy themselves about the genuineness of such claim and ensure that the bank account provided is that of the subscriber.
- 6. The Nodal Officer/ POP/ Aggregator should process the partial claims within three working days of receipt of the claim excepting in cases where the partial withdrawal claim has been requested because of medical reasons in which case the claim would have to be processed on the same day of receipt of the claim.

#### Role of CRA:

1. Once CRA receives the request, it will process the request submitted by The Nodal Office/POP/Aggregator.

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- 2. As per stipulated process, funds will be transferred to subscriber's bank account through electronic mode on T+3 basis. T being the date of receipt of the verified and approved claim in CRA system.
- 3. Physical withdrawal request will be stored by CRA

5. These guidelines shall take effect immediately and all withdrawals shall thereafter be processed in the manner mentioned under these guidelines. Any clarification required in relation to implementation of these guidelines, for which sufficient guidance is not available, either under the regulations or these guidelines shall only be referred by the Intermediaries or the concerned nodal office to the Authority for its examination and disposal and queries of a routine nature or pertaining to internal processes of the concerned intermediary, shall be avoided. The decision of the Authority shall be final in this regard

Intermediaries and Nodal offices are expected to keep the infrastructure and processes in readiness so as to give effect to these guidelines and ensure seamless facility to the subscribers.

Note: The online module for partial withdrawal in under development and is likely to go live by May 2016. Meanwhile, subscribers can request partial withdrawal through their respective Nodal Office/POP/Aggregator who should to contact CRA for processing such requests.

Yours faithfully

(Subroto Das)
Chief General Manager

To,

CEO, National Pension System Trust Central recordkeeping Agency Pension Funds Trustee Bank Govt Nodal Offices Annuity Service Providers

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Form 601 - PW

# (Under Regulation 8 of PFRDA Exits & Withdrawals Regulations, 2015) Instructions Page

#### Instructions for filling up the form:

- 1. All fields marked with \* are mandatory. All dates should be in DDMMYYYY format.
- The Subscriber shall submit the application to the respective Nodal Office/POP/Aggregator for processing of request.
- Before submitting the withdrawal form, subscriber should ensure that the bank account details are matched
  from the bank passbook/ bank statement or cheque etc to ensure that the details are correct. Subscriber
  should also attach the bank proof (cancelled cheque/copy of bank passbook/bank certificate) with the Partial
  Withdrawal Form submitted.
- 4. Subscriber should specify the purpose of Partial Withdrawal and a proof need to be submitted for the same.
- Subscriber should be in the NPS atleast for a period of 10 years.
   A subscriber shall be permitted to withdraw not exceeding 25% of the contributions made by such subscriber to his/her individual pension account,
- 6. The Nodal officer/POP/Aggregator must verify the details of the bank account of subscriber.
- Withdrawal amount received after the execution of the withdrawal request can be different from the requested amount to the extent of difference in NAV of two different days.
- 8. The withdrawal amount shall directly be credited to the bank account of the subscriber as mentioned in the withdrawal form.
- 9. In case, the subscriber already owns either individually or in the joint name a residential house or flat, other than ancestral property, no withdrawal under PFRDA regulations is permitted.
- 10. Treatment of specific illness covers the subscriber, his legally wedded spouse, children, including a legally adopted child or dependent parents suffer from the specified illness, which shall comprise of hospitalization and treatment.
- 11. The permitted withdrawal shall be allowed only if the eligibility criteria and limit for availing the benefit are complied with by the subscriber.
- 12. Frequency: the subscriber shall be allowed to withdraw only a maximum of three times during the entire tenure of subscription under the National Pension System and not less than a period of five years shall have elapsed from the last date of each of such withdrawal. Five years should have elapsed between two withdrawals shall not apply in case of "treatment for specified illnesses or in case of withdrawal arising out of exit from National Pension System due to the death of the subscriber.
- For more detailed description of Partial Withdrawal option under NPS, please refer Regulation 8 of PFRDA (Exits & Withdrawals) Regulations, 2015.
- The Nodal office/POP/Aggregator shall capture the details of the subscriber mentioned on the form and forward the same to NPS Claims Processing Cell (NPS CPC) at address mentioned below: NPS Claim Processing Cell.

Central Record Keeping Agency, NSDL,

10th Floor, Times Tower, Kamala Mills Compound,

Senapati Bapat Marg, Lower Parel West, Mumbai - 4000013